

Without community service, we would not have a strong quality of life. It's important to the person who serves as well as the recipient. It's the way in which we ourselves grow and develop.

DOROTHY HEIGHT



Australian Neighbourhood Houses and Centres Association acknowledges the Traditional Owners across Australia, and pay our respects to First Nations Elders and community members, past, present and emerging. Sovereignty has never been ceded.

It always was and always will be, Aboriginal land.

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About ANHCA

Australian Neighbourhood Houses and Centres Association (ANHCA) is the national peak body for neighbourhood and community houses and centres in Australia. Representing over 1,000 houses and centres, it is committed to the development of place based solutions to meet the economic, social and civic opportunities and challenges that are currently facing Australian communities. To achieve this, ANHCA works to support the evolution of strong local communities through the empowerment of engaged local leaders and the creation of community partnerships.

Each year there are more than 14 million visits to a neighbourhood or community house or centre in Australia. With unparalleled reach into local communities, we strengthen the foundations of communities to enable people and their families to thrive.

Houses and centres are located in some of the most geographically isolated and disadvantaged communities in Australia. They work with their communities to identify needs and facilitate local opportunities. This approach underpins the very core of what our sector offers as places where people from all walks of life, age, ability, race and gender come together to connect, learn, create, and celebrate.

ANHCA's purpose is to contribute to national policy and issues of common interest to houses and centres and to promote and strengthen the national identity of the sector. ANHCA seeks to enhance the quality, skills and knowledge and support the activity and work of houses and centres in Australia. ANHCA is governed by elected members from the state peaks. ANHCA also oversees the ANHCA Public Fund for DGR, which houses and centres can use to accept tax deductible donations/grants.



Our Purpose

- To contribute to national policy & issues of common interest to the Neighbourhood House & Centre Sector in Australia
- To promote and strengthen the national identity of the Neighbourhood House & Centre Sector in Australia
- To enhance the quality, skills and knowledge of the Neighbourhood House & Centre Sector in Australia
- To support the activity and work of the Neighbourhood House & Centre Sector in Australia



Our Principles and Practice

The ANHCA community acts as a significant platform for social inclusion and is united by its focus on:

- The practice of community development at a local level
- Building community services controlled and managed by local people
- Building the capacity of individuals, families and communities

Prevention and early intervention

- The practice of social inclusion at a community, grass roots level
- Building greater networks of support across our communities
- Providing learning opportunities for the community

Fostering community leadership

- Commitment to equality and opportunity for all people
- Strengths-based practice people who experience disadvantage can, and should, be actively engaged in the development of their own community and their own future directions
- Local participation and direction in social research planning

The principles of social justice

• The value provided by trained and skilled volunteers.

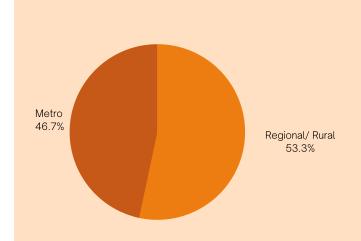
Our National Numbers



1,003

Number of neighbourhood and community houses and centres in our national network

171 New South Wales
140 Queensland
103 South Australia
35 Tasmania
410 Victoria
138 Western Australia



Location of neighbourhood and community houses and centres in regional/ rural vs metro in Australia

Our Members



Community Centres South Australia (CCSA) (08) 8371 4622 | communitycentressa.asn.au

Linkwest Western Australia (08) 9485 8929 | linkwest.asn.au

Local Community Services Association (LCSA NSW) (02) 9660 2044 | lcsansw.org.au

Neighbourhood Houses Tasmania (NHT) (03) 6244 1615 | nht.org.au

Neighbourhood Houses Victoria (NHVic) (03) 9602 1228 | nhvic.org.au

Queensland Families and Communities Association (QFCA) (07) 4055 6440 | qfca.org.au

Who We Are

State Representatives

Board Members

New South Wales **Gretchen Young**

President Nicole Battle

Oueensland

Tomas Passeggi

Vice President Jane Chilcott

South Australia Sue Ross (July 2020 - May 2021) Treasurer Michael Higgins

Secretary Gretchen Young

Tasmania

Tracey Tasker (July - October 2020), Jonathon Bedloe (October - July 2021) OrdinaryKylie Fergusen
Members Tomas Passeggi

Victoria

Greg Ferrington

Western Australia Lee Steel

Staff

Chief Operations Officer

Cameron MacRae

National Grants and Public

Fund Manager

Emily Harnett

Communications Officer

Emma Wordsworth



President's Message



Indeed, just as neighbourhood houses have had to pivot to continue to support the people of their respective communities, ANHCA has also had to look for new and innovative ways to connect and to share its work.

- Nicole Battle President, ANHCA

In writing this report, it is impossible not to reflect on some of the challenges that all of us have faced over the past 12 months as a result of the continuing COVID-19 pandemic. Indeed, just as neighbourhood and community houses and centres have had to pivot to continue to support the people of their respective communities, ANHCA has also had to look for new and innovative ways to connect and to share its work.

To this end, I am incredibly proud of the measures that the organisation has taken to engage the sector online. Specifically, I enjoyed being able to host the six online webinars that were held in relation to the United Nation's Sustainable Development Goals (SDGs). Not only was it a privilege to be able to hear from guest speakers such as the Hon. Andrew Leigh MP, Victorian Minister for Women, Prevention of Family Violence and Aboriginal Affairs Gabrielle Williams, and Australian lawyer and human rights advocate Nyadol Nyuon; but it was also a really good opportunity to share some of the amazing work that neighbourhood and community houses and centres from all over Australia have been doing in relation to these seventeen goals.

Indeed, whilst each House and Centre represents a unique reflection of the needs and aspirations of the local community in which it operates, there is very much a shared commitment amongst Australia's 1000+ neighbourhood and community houses and centres for creating a more just and equitable society. I often say that no one works within our sector for the money. We do it because we want to make the world a better place. And like many of my colleagues, I see the SDGs as being an important piece of this puzzle, as they provide a shared blueprint for achieving peace and prosperity for people and the planet, both now and into the future.

President's Message

Another highlight for ANHCA over the past twelve months was having the opportunity to host Shadow Minister for Foreign Affairs, the Hon. Penny Wong, during Neighbourhood House Week in May. It was absolutely fabulous to hear from Penny and to have her validate the important role that neighbourhood and community houses and centres can play in relation to important issues such as climate change and gender equity. As well as the important role that we are likely to play as Australia begins to emerge and recover from the damage caused by COVID-19.

Additionally, I am looking forward to supporting Can Yasmut, Executive Officer of Local Community Services Association in hosting the International Federation of Settlements Conference in September 2021. This conference will be melting pot of knowledge, ideas, and learning for the Australian neighbourhood and community houses and centres sector and the international network.

In closing, I would like to take this opportunity to thank ANHCA's staff, Emily Harnett & Emma Wordsworth, for all of their tireless work over the past 12 months. Thanks to their commitment and dedication, the organisation has gone from strength to strength. Thanks must also go to Chief Operating Officer, Cameron MacRae, for the invaluable assistance that he continues to provide to houses and centres all over the country in relation to finance and other related topics. As an organisation, we are certainly fortunate to have such a skilled and passionate staff team.

At this time, I would also like to thank the Board for its support over the past 12 months. In particular ANHCA's Treasurer, Michael Higgins, for his help in looking after the finances. Unfortunately, Michael has decided not to seek renomination for the Board in the upcoming AGM, so I would like to take this opportunity to thank him for his contribution to ANHCA throughout the course of his tenure. On behalf of the Board, you will be missed.

Yours in community,

DiedeBattle

Nicole Battle President



Treasurer's Message



This is my final term as treasurer. It has been a pleasure to be involved and I wish the organisation best wishes for the future.

- Michael Higgins Treasurer, ANHCA

This year the auditor took up the Australian Accounting Standard 1058 and 15 which relates to the treatment of income and value of under market value asset use for charities and not for profit organisations. This meant that the Sidney Myer grants which were previously recognised as income on receipt have been redistributed over the periods that they have been paid out, this is reflected in a negative posting in the income category Grants Income to carry forward and resulted in recording a loss for the 20-21 year.

Next financial year will see the amounts balance out as the amount carried forward has been recognised as income in the current year.

ANHCA was eligible during the last financial year to access several government stimulus payments including the Cash Boost,
JobKeeper Payments and the Victoria
Business support grants which contributed
\$85,500 to income for the year.

ANHCA changed accounting programs from Intuit Quick Books to Xero and closed off the accounts as at 30 June 2021.

ANHCA closed the Westpac accounts and now banks exclusively with Bank Australia.

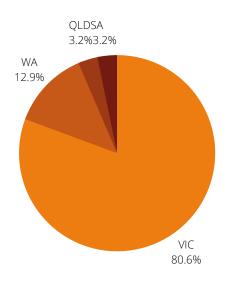
This is my final term as treasurer. It has been a pleasure to be involved and I wish the organisation best wishes for the future.

Michael Higgins Treasurer, ANHCA

ANHCA Public Fund for DGR

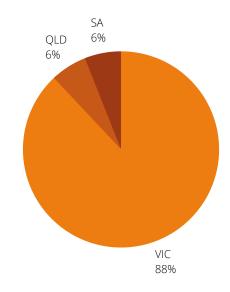
ANHCA provides access to Deductible Gift Recipient (DGR) status to the sector at large, having successfully obtained DGR registration including an amendment to the Income Tax Assessment Act 1997 (Cth) and being named at law as a DGR organisation. The Public Fund is overseen by a Committee and is a vehicle that neighbourhood and community houses and centres can use to attract and accept tax deductible donations or apply for grants from philanthropic foundations/trusts and corporations requiring DGR tax status. The advocacy and ongoing administration of this fund has enabled houses and centres to access vital funds to support their work with communities.

Grants through the ANHCA Public Fund for DGR



Of the grant applications submitted through the ANHCA Public fund for DGR, there were a total of 17 that received funding. Funding was received by houses and centres across the country for a range of incredible projects. These include an employment support program supporting migrant and refugee community members, a social prescription trial, a youth program for young people experiencing disadvantage and a composting and community food project.

There was a total of 32 applications for grant funding that were put through the ANHCA Public Fund for DGR in 2020-21. These applications came from across four states as we received 1 from Queensland, 1 from South Australia, 26 from Victoria and 4 from Western Australia.



\$268,897.86

Total Grant funding received in 2020/21

Kensington Neighbourhood House received \$5,000 from a Victorian Women's Trust Grant for their Sister Circle project



Yea Community House received \$5000 from the Hamer Sprout Fund for their Compost and Community food project

Melbourne Airport Community Grants

The Melbourne Airport offered its second round of their Community Grants program in 2020. This grant program was available for neighbourhood and community houses and centres located within 15 kilometres of Melbourne Airport. The grant program was established for the airport to support education and employment initiatives to build economic participation, educational outcomes and social cohesion in Melbourne's northwest.

Melbourne Airport appreciated the existing infrastructure and knowledge of local houses and centres in responding to the specific educational and employment needs of their communities. As such they offered \$100,000 of funding being awarded via ten \$10,000 grants. To be eligible, houses and centres needed DGR status. This resulted in 12 applications going through the ANHCA Public Fund for DGR and 7 of these applications successfully received funding.

The successful applications were -

House/ centre	Activity / Project
Kensington Neighbourhood House - Women into work	The Women into Work project provided individual mentoring with CALD women to support them to map and then pursue a pathway into employment.
Kensington Neighbourhood House - Study Support Program	Kensington Neighbourhood House employed a qualified teacher to work with their Prep - Year 2 cohort in their study support program developing a structured early literacy program and providing support to volunteers and parents/carers.
Homestead Community and Learning Centre - Roxy Resilient Women	The Roxy Resilient Woman Project targeted women 25-55 years old from CALD and disadvantaged backgrounds living in Roxburgh Park. The program provided support and skills development to assist them to successfully gain meaningful employment.



House/centre

Activity / Project

West Sunshine Community Centre - We Got You – Online mentoring and support for primary and secondary Students in Brimbank The We Got You project supported students from diverse cultural communities in Brimbank who were at risk of disengaging with their education by matching them with young mentors from diverse communities including the South Sudanese, Pasifika and Burmese.

Farnham Street
Neighbourhood Learning
Centre - Resilient Refugee
Youth

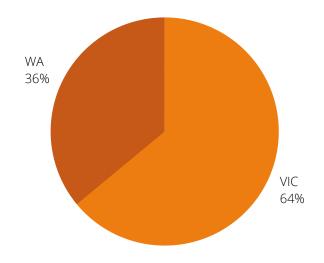
This funding enabled the continuation of this project that partners youth of a refugee background to trained and supportive mentors from their local community who provide practical and emotional support to help these young people settle within Australia and to achieve their educational and professional goals.

Duke Street Community House - Breaking Digital Barriers This project provided support to members of the community who faced cultural, linguistic, financial, social and physical barriers to acquiring modern technology. It provided a no-cost borrowing service of iPad, laptops and prepaid internet service devices ensuring people could remain digitally connected with education, employment or social programs.

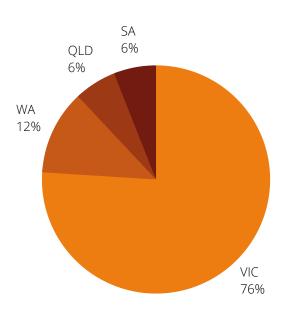
Donations through the ANHCA Public Fund for DGR

There was a total of 11 applications to the Public Fund for DGR from neighbourhood and community houses and centres to be able to receive general donations. 7 applications were received from houses and centre in Victoria and 4 were made from WA.

Number of Applications for General Donations



National Spread of Donations



Throughout the 2020/21 financial year, a total of 34 donations were made to the ANHCA Public Fund for DGR for neighbourhood and community houses and centres. A total of \$113,499 was received by in donations for houses and centres across the country. This was up from \$94,493.82 in donations that were received by houses and centres in 2019/20.

\$113,499

Total amount of Donations received in 2020/21

Ongoing Support for the Sector

We have been running weekly DGR and Constitution review seminars for neighbourhood and community houses and centres considering applying for DGR, PBI or simply looking to comply with the requirements of the Charities Act 2013 (Cth).

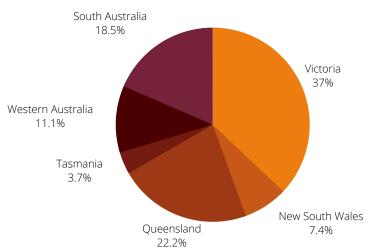
It has become apparent that when the transfer of charities to the ACNC from the ATO occurred in 2012, the sector was not directly contacted with any sort of advice or direction that they now need to have their state based incorporated association amend their constitution (where they are a charity) in line with the Charities Act 2013 (Cth). These forums will continue and will help to strengthen individual organisations.



Supporting Stronger Communities Grant

The Sidney Myer Fund has established a partnership with ANHCA to deliver the Supporting Stronger Communities (SSC) grant program. The Sidney Myer Fund provide grants across Australia to improve people's lives in lasting and positive ways. In line with this, the SSC grant program was developed to enable neighbourhood and community houses and centres to apply for grants of up to \$10,000 to respond to emerging needs to address poverty and disadvantage to strengthen their local communities. The Sidney Myer Fund have been incredibly supportive to work with and we have developed an incredible partnership to deliver this national grant program for houses and centres across the country.

Throughout the 2020-2021 financial year, there were three rounds of the SSC awarded. A total 27 projects received funding totalling \$249,501.64. The total number of projects that received funding in each state were 2 in NSW, 6 in Queensland, 5 in South Australia, 1 in Tasmania, 10 in Victoria and 3 in Western Australia.



"The Sidney Myer Fund is delighted to support ANHCA's Supporting Stronger Communities small grants program. ANHCA has developed a program that enables neighbourhood and community houses and centres around Australia to access philanthropic funds and that gets project support to communities where it is needed. It's making a difference."

Kirsty Allen - Program Manager - Sidney Myer Fund and Myer Foundation

Supporting Stronger Communities Grant Recipients

Round 4

Highett Neighbourhood CommunityVic House

Chirnside Park Community Hub Vic Brunswick Neighbourhood House Vic Coonara Community House Inc Vic Thomastown Neighbourhood HouseVic Inc and Lalor Living and Learning Centre

Mount Isa Family Support Service &QLD Neighbourhood Centre Inc Anglican Community Care IncSA (Mount Gambier Community Centre) North East Community AssistanceSA Project Inc.

Rainbow Coast NeighbourhoodWA Centre

Round 6

Milligan Community Learning andWA Resource Centre Picabeen Community AssociationQLD

Picabeen Community AssociationQLD Inc

Charlestown Youth and CommunityNSW
Centre Incorporated (t/a The Place:
Charlestown Community Centre)
The Community Place QLD
Karadi Aboriginal Corporation TAS
Willagee Community Centre WA
Reedbeds Community Centre IncSA
T/A Fulham Community Centre
Kew Neighbourhood LearningVIC
Centre

Dallas Neighbourhood House VIC

Round 5

Living & Learning Pakenham Inc VIC Murray Bridge Community CentreSA Inc.

Redcliffe Neighbourhood Centre QLD Wyndham Park Community Centre VIC Louis Joel Arts & Community Centre VIC The Settlement NeighbourhoodNSW Center

Benarrawa Community DevelopmentQLD Association

Morella Community Centre Inc SA Deception Bay NeighbourhoodQLD Centre





New South Wales: The Settlement Neighbourhood Centre

This project sought to increase the capacity of the free Children's School Holiday Program to meet the increased need from local families as a result of COVID-19 and temporary closure for renovations of the local school and their Vacation care program. This grant supported The Settlement Neighbourhood Centre to provide access to inclusion and participation for more children and families from their local community who were experiencing disadvantage and additional challenges by providing more spaces at their School Holiday Program.

South Australia: Morella Community Centre

Using the theme of Activating Garden Spaces, this project funded in round 5 aimed to connect socially isolated community members to the centre and other people and build knowledge about how to use their own garden spaces to save money, eat healthy and be more active. This project also enabled the community to connect with local Kaurna Elder Uncle Frank Wanganeen who was keen to talk to community members about native flora, water wise, bush tucker plants and about connection to land and connection to each other.





Tasmania: Karadi Aboriginal Corporation

Karadi Aboriginal Corporation received funding in Round 6 to upgrade their community garden by developing it into a larger garden space. Karadi had identified concerns around food security for local families and received funding to improve and expand the Community garden to increase access to fresher and better quality foods, help reduce food expenses, and improve food security for those in their community who most needed it.

Queensland: Mount Isa Family Support Service & Neighbourhood Centre Inc

Funded in round 4, the Wood Worker Women program targeted Indigenous women who were disengaged from employment, and would benefit from enhancing their skills and confidence levels and to learn to work with wood. The group collected and stripped local timber to produce walking sticks and fridge magnets. They also made a cheese board. This program was also about connecting women and building social supports with other women in the community.





Victoria: Highett Neighbourhood Community House

This pilot project was funded in Round 4 to provide an evidence-based model for social prescribing. Highett NCH used the funding to employ a 'Community Connector' who worked with local medical professionals who identified patients whose physical and psychological health and well-being was being affected by loneliness and social isolation. These patients were referred to the 'Community Connector' who co-designed a 'health and well-being treatment plan' to connect them to local community activities and services.

Western Australia: Rainbow Coast Neighbourhood Centre

This project was funded in Round 4 and was designed as a one year pilot project to build on the existing Community Garden in order to provide horticulture training and production nursery experience to disadvantaged members of the local community with a particular focus on migrants, Indigenous community members and people with disabilities including mental health issues. A significant side benefit of this project was to reduce social isolation and to develop life skills in a supportive vocational training environment whilst providing support to enable community members to continue to grow, celebrate and cultivate culturally relevant foods.





IFS Conference



On behalf of LCSA, as the host of the IFS Conference 2021, I wish to thank the ANHCA Board for their ongoing support in this challenging yet exciting venture.

- Can Yasmut, Executive Officer Local Community Services Association

In 2018 a delegation from LCSA attended the International Federation of Settlements and Neighbourhood Centres (IFS) Conference in Helsinki, Finland to pitch for the next IFS Conference to be hosted in Australia. This effort was successful and as a result the 2020 IFS Conference was going to be held in Sydney in August 2020.

By March 2020 the planning process was well and truly on track, venues were booked keynote speakers approached and a 'call for papers' saw more than 40 expressions of interest from over 15 different countries, with the majority from Australia.

However, the COVID19 pandemic forced us to postpone the conference to September 2021. This decision was not made lightly but in hindsight it was the only reasonable and manageable contingency. The original speakers and presenters of papers were approached to negotiate their participation. Except for a few people declining the offer to participate in 2021, the program came together neatly with a great diversity of topics. Ticket sales opened in March 2021. In June 2021 another outbreak of the COVID19 Delta variant resulted in the enactment of a further contingency plan, hosting the entire event as a virtual event.

Along the way LCSA consulted with the International Federation of Settlements and Neighbourhood Centres and the Australian Neighbourhood Houses and Centres
Association boards to introduce this new way of working and learning globally by providing the Conference Program online. The aim was to minimise risk and maximise participation reaching into geographic areas around the globe and engage with members or interested partners, who otherwise may not be able to participate in the conference.

Can Yasmut,

Local Community
Services Association

Covid Pandemic

Neighbourhood and community houses and centres began to establish their response to the pandemic during the first half of 2020, however, as stay at home orders were extended and states were increasingly shut off, houses and centres began to implement long term plans. Focus began to incorporate alleviating food insecurity and reconnecting with community and promoting vaccination.

In states that were able to predominantly contain covid-19 outbreaks, such as South Australia, Tasmania, and Western Australia, houses and centres focused on promoting social inclusion within their community as many people found themselves separated from loved one's interstate and overseas. This saw many houses and centres promoting events that encouraged people to attend events in person to mingle with other community members. Additionally, many provided digital literacy classes to assist people in getting online to reconnect with loved ones far away.

However, it was a markedly different story in states that were faced with long lockdowns and fast changing restrictions. Houses and centres continued to provide emergency food relief to those who were unable to access, JobKeeper and JobSeeker, as well as adapt their services and programs online. Additionally, due to the unpredictability of restrictions being imposed, houses and centres were adaptable to quick changes.

It was evident that the coronavirus pandemic had a distinct impact on each state, however despite differing levels of lockdown, the number of people feeling social isolated and lonely sharply grew. Nevertheless, the entire sector worked to alleviate social isolation and loneliness in their communities.

The coronavirus has forevermore changed and will continue to change the neighbourhood and community houses and centre's sector.



"The UN Sustainable Development Goals cannot be achieved without widespread and effective action at a local level. While neighbourhood and community houses and centres focus on meeting the needs of their local communities - and do this so well - it is a pleasure to be helping them to also see how their actions are contributing to a global agenda."

Sophie Arnold - Executive Manager - UNAA Victoria

The United Nations has set 17 Sustainable Development Goals (SDGs) to be employed by governments, communities and individuals as a blueprint to achieve a better and more sustainable future for all. These goals focus on the global issues we face, which includes tackling poverty, social inequalities, environmental degradation and building strong institutions https://sdgs.un.org/goals_

To showcase these goals and the work of the sector, ANHCA held seminars to focus on each of these goals. These seminars included an overview of the goal, expert guest speakers and representatives from houses and centres across rural, regional and metropolitan Australia to present how their house or centre works towards these goals.

By using the goals set out by the United Nations we were able to quantify our impact on local communities on a global scale, highlighting the invaluable work that the sector does for all Australians.

These sessions introduced to engage with the sector when many were working from home due to stay at home orders. However, as lockdown eased for states and regional areas, the number of sessions were reduced.





September 9

The discussion looked at current and potential future links between social prescribing and neighbourhood and community house and centres.

The presenters:

- Moderator: Nicole Battle, President (ANHCA)
- Sophie Arnold, Executive Manager, UNAA Victoria
- Mark Morgan, Professor of General Practice at Bond University Chair, Expert Committee – Quality Care Royal Australian College of General Practitioners
- David Perry, Policy and Research Officer, (NHVic)
- Redland Community Centre, Highett Neighbourhood Community House









September 30

This session discussed the Black Lives Matter movement and the implications for Australians and NCHC's at a local level.

The presenters:

- Moderator: Nicole Battle, President (ANHCA)
- Sophie Arnold, Executive Manager, UNAA Victoria
- Nyadol Nyuon, Australian lawyer and human rights advocate
- Kathryn Coff, Nalderun Education Aboriginal Corporation
- Steven Portericker, Associate Deputy Executive Director at Goddard Riverside







1 NO POVERTY

October 21

The discussion looked at issues such as universal basic income and what everyone can do individually to eliminate poverty.

The presenters:

- Moderator: Nicole Battle, President (ANHCA)
- Sophie Arnold, Executive Manager, UNAA Victoria
- · Mary Wooldridge, Chair, Global Citizen Australia
- Minna Yikanno, Head of Research team at Kela
- Dr Jeremy Baskin, Fellow, Melbourne School of Government and Melbourne Law S
- Well Springs for Women (Victoria), Spiers Centre (WA)







ZERO HUNGER

November 16

Many NCHCs provide emergency food relief, offering food parcels and community lunches/ morning teas, working with food charities such as Foodbank to make these programs possible.

The presenters:

- Moderator: Nicole Battle, President (ANHCA)
- Sophie Arnold, Executive Manager, UNAA Victoria
- Dave McNamara, Chair, CEO of Foodbank Victoria
- Mitchell Bowden, Manager of Engagement and Impact at Child, Family Community Australia

 Representatives from across the country shared how their house/centre is working towards the goal of Zero Hunger

5 GENDER EQUALITY

December 8

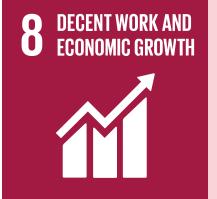
This session focused on domestic and family violence in the community. This is often experienced in a number of people who present to NCHC's.

The presenters:

- Moderator: Nicole Battle, President (ANHCA)
- Sophie Arnold, Executive Manager, UNAA Victoria
- Gabrielle Williams, Victorian Minister for Women, Minister for the Prevention of Family
- Violence and the Minister for Aboriginal Affairs
- Tanja Kovac, CEO, Gender Equity Victoria
- PRACE, Banksia Gardens and
- The Women's Resource Centre







March 10

This session discussed social enterprises and looked at the contribution these have on their local communities and how houses/ centres have implemented them.

The presenters:

- Moderator: Nicole Battle, President (ANHCA)
- Sophie Arnold, Executive Manager, UNAA Victoria
- . Hon. Dr Andrew Leigh MP, Federal Shadow Minister
- Matt Pfahlert, CEO of ACRE
- Northcliffe Family and Community Centre, The Bridge Daredin







Communications Report

Website

In early 2020 ANHCA began to redevelop the national website to create a more modern, cleaner, and user-friendly site which was reflective of ANHCA's purpose, vision, and mission. As a component in transitioning the ANHCA brand, over 6 months of work was put into design, content development, marketing, and functionality. This undertaking involved closing the anhca.asn.au domain on WordPress and transferring relevant information to the new Wix hosted domain. As a culmination of this work, the website was launched in August 2020, which consists of added information not previously seen on the old site, such as the Sustainable Development Goals and Grants Training and add a few functions including an events page and subscription service.

Direct Marketing

To foster a better relationship between the national peak and neighbourhood and community houses and centres, ANHCA launched direct marketing. This is an opt in service where sector members can sign up and receive monthly newsletters and important updates through the website. Since its launched date in October 2020, 12 updates have been sent to 253 active subscribers. Through this marketing channel ANHCA has been able to directly engage with its members and provide pertinent information in a single collective message. Contents of these newsletters have ranged from informing members on the SDG sessions, grants, upcoming key events and invitations.













Social Media

A number of campaigns were launched, including the Sustainable Development Goals Superstars, with the tagline #SDGSuperstars, which highlighted the work that houses and centres do around the 17 Sustainable Development Goals. This campaign ran in conjunction with the SDG online seminar sessions to draw attention to the way in which the neighbourhood and community houses and centres sector work towards global sustainability.





412 Instagram **Followers**



1.4k Facebook **Followers**



Central Ringwood Neighbourhood Centre



"Delivering on many SDG's but primarily 17, our annual Local Sustainability Fair aims to connect people to one another, to their local Council, Local businesses and Local Community Groups because together we have a better chance of achieving our sustainability goals.

This is a not for profit community event for the community, organised and run by volunteers from the community and this year's special COVID recovery event was sponsored by DJPR, The office of Hon Dustin Halse and Eastland as well as other donations made by our community enabling us to include wonderful cultural and wellbeing aspects and reach a wider audience.

The fair provides a fun, engaging day where our community are presented with local businesses and community groups that could support them to live with a smaller environmental footprint, support local business and an opportunity to see how they could get involved."

Tomaree Neighbourhood Centre



Tomaree Neighbourhood Centre are helping kids learn about their culture through art.

"There is high Indigenous population on the Tilligerry peninsula and I wanted to provide an afterschool activity that would connect Indigenous Youth with their culture. It is so beautiful to watch Jason teach the children about their culture and the symbols used through Worimi art, and the story behind them. I love watching the friendships that are being formed through the program - Jason often tells the children if you see someone next to you struggling help them out. The children are growing in confidence through each session."

- Clare Saunders Tomaree Neighbourhood Centre is located on the NSW Coast.





Inala Community House is targeting the SDG 5, Gender Equality with a women's group for survivors of domestic violence.

"Inala Community House Family Intervention Service runs a 7-week Women's Group for domestic violence survivors. The sessions talked about tough issues like red flags of unhealthy relationships and dangers of strangulation."

Inala Community House is based in south west Brisbane.

Australian Neighbourhood Houses and Centres Association Financial Statements

For the year ended 30 June 2021

Australian Neighbourhood Houses & Centres Association

Financial Statements
For the year ended 30 June 2021

Australian Neighbourhood Houses & Centres Association

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Committee's Report For the year ended 30 June 2021

Your committee members submit the financial accounts of the Australian Neighbourhood Houses & Centres Association for the financial year ended 30 June 2021.

Committee Members

The names of committee members at the date of this report are:

Jane Chilcott

Michael Higgins

Gretchen Young

Nicole Battle

Tomas Passeggi

Kylie Fergusen

Principal Activities

The principal activities of the association during the financial year were: to support and promote the activities of Neighbourhood Houses and Centres.

Significant Changes

No significant change in the nature of these activities occurred during the year.

Operating Result

The deficit from ordinary activities after providing for income tax amounted to

Year ended Year ended 30 June 2020 \$ \$ (46,453) 155,782

Signed in accordance with a resolution of the Members of the Committee on: 27 August 2021

Jane Chilcott

Michael Higgins

Income and Expenditure Statement For the year ended 30 June 2021

	2021 \$	2020 \$
Income		
Donations	108,448	94,494
Philanthropic Grants	268,988	174,400
Administration Fee from Public Fund	19,207	10,324
Sundry Income	2,380	
Grants Received - Sidney Myer	250,000	500,000
Grants & Income in Advance brought fwd	169,910	
Grants & Income to Carry Forward	(170,408)	
Interest received	261	180
Other income	85,800	64,256
Management Fees	50,000	50,000
Total income	784,586	893,654
Expenses		
Administration Fee paid to ANCHA	19,207	10,324
Advertising and promotion	10,250	
Annual and Long Service Leave charge	7,121	
Audit fees	1,590	1,500
Bank Fees And Charges		4
Board, AGM & Meeting expenses	97	6,324
Catering		260
Contract payments		6,000
Donations Disbursed	117,661	136,845
Philanthropic Grants Disbursed	246,064	159,850
Grant Program - Sidney Myer	11,364	11,364
Governance & Incorporation Fees	185	•
insurance	4,244	6,365
nterest - Australia	,	45
egal fees		10,748
Postage		145
Public Fund Management	6,000	1.0
Prior year GST Adjustment	1,320	
Salaries & Wages	1,320	70 722
Sidney Myer distributions	270 502	78,732
	279,502	300,090

Income and Expenditure Statement For the year ended 30 June 2021

	2021 \$	2020 \$
Staff amenities	2,774	Ψ
Staff training	1,832	
Subscriptions	2,129	834
Sundry expenses	1,599	11
Superannuation	9,899	6,526
Telephone & Teleconferencing	1,019	3,323
Travel & Accommodation	1,071	1,106
Wages	104,710	1,100
Website & Internet	1,403	798
Total expenses	831,039	737,871
Surplus (deficit) from ordinary activities before income tax Income tax revenue relating to ordinary activities Surplus (deficit) from ordinary activities after	(46,453)	155,782
income tax Surplus from significant items after related income	(46,453)	155,782
tax Net surplus (deficit) attributable to the		(169,910)
association	(46,453)	(14,128)
Total changes in equity of the association	(46,453)	(14,128)
Opening retained earnings	73,670	87,797
Net surplus (deficit) attributable to the association	(46,453)	(14,128)
Closing retained earnings	27,216	73,670

Balance Sheet as at 30 June 2021

	Note	2021 \$	2020 \$
Assets			
Current Assets			
Cash assets	<u>2</u>	222,357	253,215
Receivables	<u>2</u> <u>3</u> _		1,916
Total Current Assets	_	222,357	255,131
Total Assets	-	222,357	255,131
Liabilities			
Current Liabilities			
Payables	<u>4</u>	9,939	4,694
Current tax liabilities	4 <u>5</u> 6 7	505	(309)
Provisions	<u>6</u>	14,289	7,167
Other	<u>7</u>	170,408	169,910
Total Current Liabilities	-	195,140	181,462
Total Liabilities	-	195,140	181,462
Net Assets	=	27,216	73,670
Manah anal Funda			
Members' Funds			
Retained earnings	_	27,216	73,670
Total Members' Funds	_	27,216	73,670

Statement of Cash Flows For the year ended 30 June 2021

	2021 \$	2020 \$
Cash Flow From Operating Activities		
Receipts from customers	786,241	902,524
Payments to Suppliers and employees	(817,361)	(568,174)
Interest received	261	180
Interest and other costs of finance		(45)
Net cash provided by (used in) operating activities (note 2)	(30,859)	334,486
Cash Flow From Significant Items		
Net cash provided by (used in significant item (note 3)		(169,910)
Net increase (decrease) in cash held	(30,859)	164,576
Cash at the beginning of the year	253,215	88,640
Cash at the end of the year (note 1)	222,357	253,215

Statement of Cash Flows For the year ended 30 June 2021

	2021	2020
Note 1. Reconciliation Of Cash		
For the purposes of the statement of cash flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts. Cash at the end of the year as shown in the statement of cash flows is reconciled to the related items in the balance sheet as follows:		
Cash At Bank - General Account Cash at Bank - ANCHA Public Fund ANCHA Debit Card		42,649 205,322 5,245
Bank Australia - Operating Account Bank Australia - ANCHA Public Fund Bank Australia - Card Account	49,555 170,428	
Dank Additalia Gara Addodani	2.574	
Note 2. Reconciliation Of Net Cash Provided By/U To Operating Surplus After Income Tax	2,374 222,357 sed In Operating Activ	253,215 vities
Note 2. Reconciliation Of Net Cash Provided By/U To Operating Surplus After Income Tax	222,357	
- = Note 2. Reconciliation Of Net Cash Provided By/U	222,357 sed In Operating Activ	vities .
Note 2. Reconciliation Of Net Cash Provided By/U To Operating Surplus After Income Tax Operating surplus (deficit) after income tax	222,357 sed In Operating Activ	vities .
Note 2. Reconciliation Of Net Cash Provided By/U To Operating Surplus After Income Tax Operating surplus (deficit) after income tax Changes in assets and liabilities: (Increase) decrease in trade and term debtors	222,357 sed In Operating Activ (46,453)	yities 155,782 9,050 2,717 (1,268)
Note 2. Reconciliation Of Net Cash Provided By/U To Operating Surplus After Income Tax Operating surplus (deficit) after income tax Changes in assets and liabilities: (Increase) decrease in trade and term debtors (Increase) decrease in prepayments Increase (decrease) in trade creditors and accruals Increase (decrease) in other creditors Increase (decrease) in employee entitlements	222,357 sed In Operating Activ (46,453) 1,916 4,759	/ities 155,782 9,050 2,717
Note 2. Reconciliation Of Net Cash Provided By/U To Operating Surplus After Income Tax Operating surplus (deficit) after income tax Changes in assets and liabilities: (Increase) decrease in trade and term debtors (Increase) decrease in prepayments Increase (decrease) in trade creditors and accruals Increase (decrease) in other creditors	222,357 sed In Operating Activ (46,453) 1,916 4,759 984	9,050 2,717 (1,268) 160,966

Notes to the Financial Statements For the year ended 30 June 2021

Note 1: Summary of Significant Accounting Policies

Basis of Preparation

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporations Act of Victoria. In the opinion of the committee the association is not a reporting entity because it is not reasonable to expect the existence of users who rely on the association's general purpose financial statements for information useful to them for making and evaluating decisions about the allocation of resources.

The financial report has been prepared in accordance with the Associations Incorporations Act of Victoria, the basis of accounting specified by all Australian Accounting Standards and Interpretations, and the disclosure requirements of Accounting Standards AASB 101: Presentation of Financial Statements, AASB 107: Cash Flow Statements, AASB 108: Accounting Policies, Changes in Accounting Estimates and Errors, AASB 1031: Materiality and AASB 1054: Australian Additional Disclosures.

The association has concluded that the requirements set out in AASB 10 and AASB 128 are not applicable as the initial assessment on its interests in other entities indicated that it does not have any subsidiaries, associates or joint ventures. Hence, the financial statements comply with all the recognition and measurement requirements in Australian Accounting Standards.

The association has not assessed whether these special purpose financial statements comply with all the recognition and measurement requirements in Australian Accounting Standards.

The financial report has been prepared on an accrual basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(a) Accounts Receivables and Other Debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

(b) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

(c) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

Notes to the Financial Statements For the year ended 30 June 2021

(d) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

The association has applied AASB 15: Revenue from Contracts with Customers (AASB 15) and AASB 1058: Income of Not-for-Profit Entities (AASB 1058) using the cumulative effective method of initially applying AASB 15 and AASB 1058 as an adjustment to the opening balance of equity at 1 July 2019. Therefore, the comparative information has not been restated and continues to be presented under AASB 118: Revenue and AASB 1004: Contributions.

In the current year

Contributed Assets

The association receives assets from the government and other parties for nil or nominal consideration in order to further its objectives. These assets are recognised in accordance with the recognition requirements of other applicable accounting standards (eg. AASB 9, AASB 16, AASB 116 and AASB 138).

On initial recognition of an asset, the association recognises related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from a contract with a customer).

The association recognises income immediately in profit or loss as the difference between initial carrying amount of the asset and the related amount.

Operating Grants, Donations and Bequests

When the association receives operating grant revenue, donations or bequests, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15.

When both these conditions are satisfied, the association:

- identifies each performance obligation relating to the grant
- recognises a contract liability for its obligations under the agreement
- recognises revenue as it satisfies its performance obligations.

Where the contract is not enforceable or does not have sufficiently specific performance obligations, the association:

- recognises the asset received in accordance with the recognition requirements of other applicable accounting standards (eg. AASB 9, AASB 16, AASB 116 and AASB 138)
- recognises related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from a contract with a customer)
- recognises income immediately in profit or loss as the difference between the initial carrying amount of the asset and the related amount.

If a contract liability is recognised as a related amount above, the association recognises income in profit or loss when or as it satisfies its obligations under the contract.

Notes to the Financial Statements For the year ended 30 June 2021

Capital Grant

When the association receives a capital grant, it recognises a liability for the excess of the initial carrying amount of the financial asset received over any related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from a contract with a customer) recognised under other Australian Accounting Standards.

The association recognises income in profit or loss when or as the association satisfies its obligations under the terms of the grant.

Interest Income

Interest revenue is recognised using the effective interest rate method.

Dividend Income

The association recognises dividends in profit or loss only when the right to receive payment of the dividend is established.

All revenue is stated net of the amount of goods and services tax (GST).

In the comparative period

Non-reciprocal grant revenue was recognised in profit or loss when the association obtained control of the grant and it was probable that the economic benefits gained from the grant would flow to the entity and the amount of the grant could be measured reliably.

If conditions were attached to the grant which must be satisfied before the association was eligible to receive the contribution, the recognition of the grant as revenue was deferred until those conditions were satisfied.

When grant revenue was received whereby the association incurred an obligation to deliver economic value directly back to the contributor, this was considered a reciprocal transaction and the grant revenue was recognised in the statement of financial position as a liability until the service had been delivered to the contributor; otherwise the grant was recognised as income on receipt.

The association received non-reciprocal contributions of assets from the government and other parties for no or nominal value.

These assets were recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in the statement of profit or loss and other comprehensive income.

Donations and bequests were recognised as revenue when received.

Interest revenue was recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Dividend revenue was recognised when the right to receive a dividend had been established.

Rental income from operating leases was recognised on a straight-line basis over the term of the relevant leases.

Revenue from the rendering of a service was recognised upon the delivery of the service to the customer.

Notes to the Financial Statements For the year ended 30 June 2021

(e) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

(f) Trade and Other Payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

(g) Income Tax

The Association is a Public Benevolent Institution and is exempt from Australian Income Tax. It is endorsed as a Deductible Gift Recipient and donations of \$2 or more are tax deductible.

Notes to the Financial Statements For the year ended 30 June 2021

	2021	2020
Note 2: Cash assets		
Bank accounts:		
-Cash At Bank - General Account		42,649
-Cash at Bank - ANCHA Public Fund		205,322
- ANCHA Debit Card		5,245
- Bank Australia - Operating Account	49,555	
- Bank Australia - ANCHA Public Fund	170,428	
- Bank Australia - Card Account	2,374	
	222,357	253,215
Note 2: Dessivebles		
Note 3: Receivables		
Current		
Trade debtors		1,916
		1,916
Note 4: Payables		
Unsecured:		
-Trade creditors	5,550	791
- Other creditors	4,389	3,903
	9,939	4,694
	9,939	4,694
Note 5: Tax Liabilities		
Current		
GST payable	505	(309)
	505	(309)

Notes to the Financial Statements For the year ended 30 June 2021

,	2021	2020
Note 6: Provisions		
Current		
Employee entitlements*	14,289	7,167
	14,289	7,167
* Aggregate employee entitlements liability	14,289	7,167
There were 2employees at the end of the year		
Note 7: Other Liabilities		
Current		
Grants In Advance (Contract liability)	170,408	169,910
	<u>170,408</u>	169,910
Note 8: Auditors' Remuneration		
Remuneration of the auditor of the company for:		
Auditing or reviewing the financial report Other services	1,590	1,500
	1,590	1,500

Notes to the Financial Statements For the year ended 30 June 2021

2021 2020

Note 9: ANCHA Public Fund

In February, 2014 the Association established and now maintains a Public Fund ("the Fund") with Deductible Gift Recipient Status (DGR status). The fund receives gifts of money and property made to the Association to support the activity and work of Neighbourhood Houses and Centres throughout Australia. The fund receives Philanthropic Grants and Donations and distrubutes thes funds to Neighbourhood houses and Centres less a 5% Administration Fee.

Income and Expenditure Statement For the year ended 30 June 2021

Income:

Donations	108,448	94,494
Philanthropic Grants	268,988	174,400
Interest received	220	151
	377,656	269,045
Expenses		
Administration Fee paid to ANCHA	19,207	10,324
Donations Disbursed	117,661	136,845
Philanthropic Grants Disbursed	246,064	159,850
	382,932	307,019
Net Surplus attributable to Public Fund	(5,276)	(37,974)

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Chartered Accountants Registered Company Auditors

Director: A.R Ager CA, BEc Registered Company Auditor

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Authorised Audit Company No. 453122

Australian Neighbourhood Houses & Centres Association Independent Auditor's Report to the Members

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Australian Neighbourhood Houses & Centres Association (the association), which comprises the Statement by Members of the Committee, the Income and Expenditure Statement, Balance Sheet as at 30 June 2021, a summary of significant accounting policies and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the association as at 30 June 2021 and [of] its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Reform Act 2012.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of Associations Incorporation Reform Act 2012. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of the Committee for the Financial Report

The committee is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the Associations Incorporation Reform Act 2012 and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.





Chartered Accountants Registered Company Auditors

Director: A.R Ager CA, BEc Registered Company Auditor

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Australian Neighbourhood Houses & Centres Association

Independent Auditor's Report to the Members

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Signed on:

27th AUGUST 2021

ASSUR PTY. LTD

Authorised Audit Company Number: 453122

Chartered Accountant

Anthony Ager - Director Audit & Assurance

Chartered Accountant



Certificate by Member of the Committee For the year ended 30 June 2021

I, Jane Chilcott, and I, Michael Higgins certify that:

- We attended the annual general meeting of the association held on 2024 OCTOBER 2021
- The financial statements for the year ended 30 June 2021 were submitted to the members of the association at its annual general meeting.

Dated

Committee Member

Michael Higgins

Committee Member